

PRADO
Price and Specification Guide
CANADA



8% **PRICE INCREASE**
EFFECTIVE JANUARY 1st 2023
ON ALL PRODUCTS IN THIS
PRICE GUIDE

krug

... Advancing Design Through Innovation

PRADO | TABLE OF CONTENTS

PRADO

- 448 Prado LEED Credit Summary
- 449 Prado Pricing & Dimensions

GENERAL INFORMATION

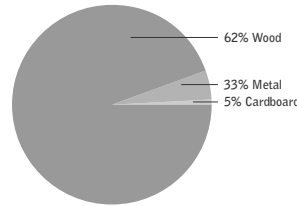
- 450 Terms & Conditions
- 450 Warranty
- 452 Finishes & Laminates
- 453 *KrugExpress*

8% PRICE INCREASE APPLIES TO ALL PRODUCTS IN THIS PRICE GUIDE

Prado



MATERIAL CONTENT:



PRE-CONSUMER RECYCLED CONTENT = 60%

POST-CONSUMER RECYCLED CONTENT = 15%

Up to 88.5% of this Prado product is recyclable at the end of its useful life.

| CONTRIBUTES TO | | |
|------------------|---|--------------|
| CREDIT 2.1 - 2.2 | Construction Waste Management | 1-2 point(s) |
| CREDIT 3.3 | Resource Reuse | 1 point |
| CREDIT 4.1 | Recycled Content | 1 point |
| CREDIT 4.2 | Recycled Content | 1 point |
| CREDIT 4.5 | Low Emitting Materials, Systems & Seating | 1 point |
| CREDIT 5.1 | Regional Materials* | 1 point |
| CREDIT 7 | Certified Wood (MUST BE REQUESTED) | 1 point(s) |

*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Prado products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.



the mark of responsible forest

AIR EMISSIONS

All Prado products are supplied air-emissions certified. Contact customer service for information.

FSC®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It signifies that the growth, harvesting and production of goods are entirely achieved through responsible forestry, which guarantees a healthy supply of forest resources for generations to come. Prado and other Krug products can be specified with one of two types of FSC® Certification:

- (a) FSC®-certified (which includes FSC®-certified lumber, veneer and substrate material)
 - (b) FSC®-mix certified (which includes substrate material only, and is a lower cost option certification)
- Contact customer service for further information, pricing and leadtimes.

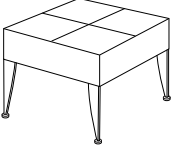


Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

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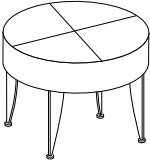
PRADO

FINISHES
CHERRY, MAPLE,
WALNUT, MEDIUM ANIGRE

| DESCRIPTION/MODEL | FINISHES | | | DIMENSIONS | | | SHIPPING WEIGHT | CUBIC FEET | |
|--|-------------------------------------|---------|----------|------------|----|----|-----------------|------------|----|
| | STYLE 1 | STYLE 2 | LAMINATE | L | W | H | | | |
|  | PRADO SQUARE AND RECTANGULAR | | | | | | | | |
| | 5610-18-18-16 | 1197 | 1289 | 1197 | 18 | 18 | 16 | 40 | 3 |
| | 5610-18-18-21 | 1210 | 1307 | 1210 | 18 | 18 | 21 | 42 | 4 |
| | 5610-18-24-16 | 1241 | 1333 | 1241 | 18 | 24 | 16 | 47 | 4 |
| | 5610-18-24-21 | 1260 | 1352 | 1260 | 18 | 24 | 21 | 49 | 5 |
| | 5610-24-24-16 | 1287 | 1383 | 1287 | 24 | 24 | 16 | 53 | 5 |
| | 5610-24-24-21 | 1310 | 1406 | 1310 | 24 | 24 | 21 | 55 | 7 |
| | 5610-30-30-16 | 1334 | 1458 | 1334 | 30 | 30 | 16 | 69 | 8 |
| | 5610-30-30-21 | 1379 | 1485 | 1379 | 30 | 30 | 21 | 72 | 11 |
| | 5610-36-36-16 | 1412 | 1516 | 1412 | 36 | 36 | 16 | 88 | 14 |
| | 5610-36-36-21 | 1433 | 1542 | 1433 | 36 | 36 | 21 | 90 | 15 |
| | 5610-48-24-16 | 1452 | 1563 | 1452 | 48 | 24 | 16 | 102 | 11 |
| | 5610-48-24-21 | 1475 | 1587 | 1475 | 48 | 24 | 21 | 108 | 14 |

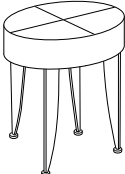
ORDERING NOTES

A Style (1 or 2) must be selected and noted clearly on Purchase Order.

| | | | | | | | | |
|--|--------------------|------|------|-----------|-----------|----|----|----|
|  | PRADO ROUND | | | | | | | |
| | 5611-18D-16 | 1343 | 1444 | 1343 | 18 Dia. - | 16 | 35 | 3 |
| | 5611-18D-21 | 1379 | 1485 | 1379 | 18 Dia. - | 21 | 37 | 4 |
| | 5611-24D-16 | 1426 | 1529 | 1426 | 24 Dia. - | 16 | 46 | 5 |
| | 5611-24D-21 | 1452 | 1560 | 1452 | 24 Dia. - | 21 | 49 | 7 |
| | 5611-30D-16 | 1544 | 1659 | 1544 | 30 Dia. - | 16 | 59 | 11 |
| | 5611-30D-21 | 1586 | 1704 | 1586 | 30 Dia. - | 21 | 63 | 12 |
| | 5611-36D-16 | 1818 | 1956 | 1818 | 36 Dia. - | 16 | 74 | 12 |
| 5611-36D-21 | 1874 | 2014 | 1874 | 36 Dia. - | 21 | 79 | 15 | |

ORDERING NOTES

A Style (1 or 2) must be selected and noted clearly on Purchase Order.

| | | | | | | | | | |
|--|-------------------|------|------|------|----|----|----|-----|----|
|  | PRADO OVAL | | | | | | | | |
| | 5612-18-24-16 | 1798 | 1930 | 1798 | 18 | 24 | 16 | 47 | 5 |
| | 5612-18-24-21 | 1894 | 2033 | 1894 | 18 | 24 | 21 | 49 | 6 |
| | 5612-42-24-16 | 2174 | 2342 | 2174 | 42 | 24 | 16 | 102 | 9 |
| | 5612-42-24-21 | 2284 | 2457 | 2284 | 42 | 24 | 21 | 104 | 14 |

ORDERING NOTES

Prado comes with silver metallic legs. Legs with special finishes are available at 10% list upcharge and minimum order quantity of 25 units. Extra lead time is required. Please contact Customer Service for more information.

ORDERING PROCEDURE

To order please specify the following:

1. Select model number
2. Select Style 1 or Style 2
3. Select a finish for the table

Dimensions are in inches and approximate. Contact Customer Service if dimensions are critical.

CODE DESCRIPTION

STYLE 1 - Book matched veneer top
STYLE 2 - Reverse diamond patterned veneer top (recommended in a clear or light finish only)

STANDARD FINISHES

Prado is available in Cherry, Maple, Walnut and Medium Anigre finishes. For a complete list of standard wood finishes please see page 452.

STANDARD WOOD SPECIES

Standard wood species available: Cherry & Maple.

METAL DETAILING

Prado comes with Silver Metallic legs. Legs with special finishes are available at 10% list upcharge and minimum order quantity of 25 units. Extra lead time is required. Please contact Customer Service for more information.

8% PRICE INCREASE APPLIES TO ALL PRODUCTS IN THIS PRICE GUIDE

GENERAL INFORMATION

TERMS AND CONDITIONS

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Prices include shipping to territorial warehouse. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

CUSTOMER SERVICE HOURS

Please note customer service hours are: 8:30 am to 5:00 pm est
Tel: 1.888.578.KRUG fax: 1.519.748.5177

ORDER ACKNOWLEDGMENTS

Each order will be acknowledged via email or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

ORDER CANCELLATION

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$350 net charge for processing of the original order and for processing of cancellation invoicing.

STORAGE CHARGES

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

PRICING

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

WARRANTY

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our

option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

EXPORT PACKAGING

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments.

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada
- (B) all shipments that will be held in storage for an extended period prior to installation. Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions where export packaging has not been utilized. Please contact Customer Service for specifications or any other assistance regarding export packaging.

FREIGHT TERMS AND CONDITIONS

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.
2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.
3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.
4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled.
5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$75/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$75/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$75/hour. Direct deliveries to site for net orders are possible, must exceed \$60,000 net, and accommodate 48-53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer. Additional costs for partial shipment of orders are the responsibility of the customer, and will be added to invoices. This includes any partial shipment costs due to delays from textile suppliers. Additional costs for partial order shipments will normally not be assessed if there is a delay caused by Krug.

GENERAL INFORMATION

CONTACT INFORMATION

Phone: 1.888.578.KRUG Fax: 1.519.748.5177
Purchase Order Fax: 1.888.236.4783 or email: orders@krug.ca
Web: www.krug.ca Email: solutions@krug.ca

INSTALLATION SUPPORT

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

CUSTOMER SATISFACTION

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

DAMAGED SHIPMENTS

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened.

Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

TESTING

All Krug Conference products meet or exceed the testing requirements of ANSI/BIFMA X5.5-2014 or X5.9-2012.

FIELD PRODUCT REPORT AUTHORIZATION

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

CARE AND MAINTENANCE

Wood Finishes

Although Krug's extensive finishing process ensures a durable finish on all our products, there are several steps that can be taken to protect and prolong the life and beauty of the finish. Protect the top by placing felt pads on the bottom of any accessories and mechanical equipment. Rubber and oil will permanently mark surfaces. Use a desk pad to prevent possible damage and imprinting caused by writing instruments and sharp objects. Dust only with a clean, dry cloth, going with the grain. Clean any marks with a damp cloth, using a small quantity of mild soap or detergent.

Do not use any wax-based polish, spray or silicone. Eventually, a film will build up and discolor the top. Do not place your furniture in a position of permanent exposure to direct sunlight.

Plastic Laminates

Clean plastic laminates with mild soap and warm water. Do not use steel wool, hot water, or any abrasive cleaning product.

DIMENSIONS

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

CUSTOM CAPABILITIES

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities. These include:

- 1) Dimensional customization of standard size products
- 2) Custom wood finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Customer Service for more information.

KRUG PANEL FABRIC PROGRAM

Tackboards can be upholstered in COM material supplied by the customer, and in a selection of stocked tackboard fabrics supplied by Momentum. The Momentum Panel fabrics are available on Krug Express. They are 100% polyester. For additional information and color selections, please refer to our Panel Fabrics card and Krug's website.

www.krug.ca PRODUCTS / FABRICS / PANEL

The Momentum panel fabrics pass ASTM-E84-87 Fire Codes.

If memo samples are required please call Momentum at 1-800-366-6839.



PROGRAM DETAILS

KrugExpress orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

KrugExpress orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean".

Changes to *KrugExpress* orders are not allowed under any circumstances. Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

WOOD FINISHES

Standard wood finishes are:

Finishes on Cherry

Appalachian Cherry
 American Cherry
 Imperial Cherry
 Light Cherry
 Medium Cherry
 Natural Cherry
 Sable Cherry
 Standard Cherry

Finishes on Maple

Cordovan Walnut
 Natural Walnut
 Regular Walnut
 SilverGrey on Walnut
 Dark Walnut
 Medium Anigre
 Clear Maple
 Honey Maple
 Wheat Maple

NATURAL CHARACTERISTICS OF WOOD

Wood is a natural product with inherent color variations that will never be fully mitigated by the finishing process. Please anticipate variation in colors within a single unit, from piece to piece, and from Krug wood finish samples. If a very close match is required, a sample must be provided with the order and an upcharge will apply. Exact color matches are not possible.

Custom Wood Finishes

Add 10% list to your order for special finishes a minimum upcharge is \$500 list per finish per order. (For example, on all orders up to \$5000 list an upcharge of \$500 will apply, on orders \$5000 and up add 10% list to order.)

Special finish upcharges on seating products are calculated on a grade 1 value. For orders with special finishes, a sample that is a minimum 3" by 3" must be received with the order. Special finishes may add additional lead time to production schedules. Since wood is a natural product, some variations in grain, color and stain acceptance will occur. In our finishing processes, we try to minimize variations, but some variation between samples and finished goods should be anticipated.

Standard Wood Finishes

No upcharge will be applied when specifying a finish available as standard on one species onto maple seating and occasional tables. Clear finishes are not available on other species since they are a clear finish on top of the natural veneer color.

LAMINATES

Krug's in-stock Laminates are available in 17 different laminate selections. Please note that 4 of the colors (Gingerbread, Portobello, Ash and Willow) have textured finishes and may not be appropriate for use in patient areas due to infection control concerns. Minimum order quantities and extended lead times may apply for exotic laminate colors, please check with customer service. Polymer Edge will be selected to match the worksurface. Krug's previous laminate in-stock program will be phased out as in-stock supply depletes. Please contact customer service for availability.

IN-STOCK LAMINATES

| Wood Grain Laminates | High Pressure Laminate Supplier | Textured Wood Grain Laminates | High Pressure Laminate Supplier |
|----------------------|---------------------------------|-------------------------------|---------------------------------|
| Champagne | Tafisa T492CR | Gingerbread | Tafisa T556UR |
| Hardrock Maple | Formica 86992-58 | Portobello | Tafisa T557UR |
| Dune | Tafisa T491CR | Ash | Tafisa T535AT |
| Copper | Tafisa T521CR | Willow | Tafisa T543AT |
| Shiraz Cherry | Tafisa T472CR | Solid Laminates | |
| Park Avenue Walnut | Wilsonart 7984-38 | Designer White | Wilsonart D354-60 |
| Chocolate | Tafisa T498CR | Platinum | Tafisa T202CR |
| Nutmeg | Tafisa T477CR | Earth | Tafisa T767CR |
| Dark Walnut | Tafisa T469CR | Charcoal | Tafisa T228CR |

PHASE OUT LAMINATES

Almond - Black- Shadows - Edgewood Sycamore - Gunstock Walnut

Non-Stocked Laminates

For specific lead time and application questions, please contact Krug Customer Service for your requirement. Upcharges will be applicable for non-stocked laminates, depending on their cost. Non-stock laminates may require a minimum order quantity, please contact customer service. Stocked polymer edges only can be specified for use with non-stocked laminates or tops will be self-edged.

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KRUG EXPRESS PROGRAM

PROGRAM DETAILS

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Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on *Krug Express*. Orders are scheduled on *Krug Express*, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

SEATING & OCCASIONAL TABLES PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time. Please note that the CAL 133 option is not available on *KrugExpress*.

Only standard wood finishes are available for *KrugExpress* orders. Laminates are not available on *KrugExpress*.

Krug Express includes all Krug seating and occasional tables as well as Krug conference and casegood products to complement this seating offering.



All products are air emissions certified and are available as FSC® certified

krug

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG