

**PRADO**  
Price and Specification Guide  
**CANADA**



Effective March 1, 2022

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## GENERAL INFORMATION

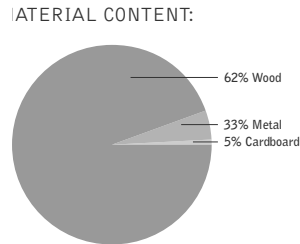
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Prado



PRE-CONSUMER  
RECYCLED CONTENT = 60%

POST-CONSUMER  
RECYCLED CONTENT = 15%

Up to 88.5% of this Prado product is recyclable at the end of its useful life.

CONTRIBUTES TO

CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.2	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

\*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

level® CERTIFICATION, AIR EMISSIONS AND FSC® CERTIFICATION



**level® CERTIFICATION**

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Prado products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.



FSC  
www.fsc.org  
FSC® C021699

the mark of responsible forest

**AIR EMISSIONS**

All Prado products are supplied air-emissions certified. Contact customer service for information.

**FSC®**

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It signifies that the growth, harvesting and production of goods are entirely achieved through responsible forestry, which guarantees a healthy supply of forest resources for generations to come. Prado and other Krug products can be specified with one of two types of FSC® Certification:

- (a) FSC®-certified (which includes FSC®-certified lumber, veneer and substrate material)
  - (b) FSC®-mix certified (which includes substrate material only, and is a lower cost option certification)
- Contact customer service for further information, pricing and leadtimes.

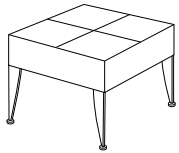


Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the US. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

# PRADO

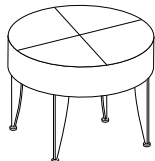
## FINISHES

CHERRY, MAPLE,  
WALNUT, MEDIUM ANIGRE

DESCRIPTION/MODEL	FINISHES			DIMENSIONS			SHIPPING WEIGHT	CUBIC FEET	
	STYLE 1	STYLE 2	LAMINATE	L	W	H			
	PRADO SQUARE AND RECTANGULAR								
	5610-18-18-16	1197	1289	1197	18	18	16	40	3
	5610-18-18-21	1210	1307	1210	18	18	21	42	4
	5610-18-24-16	1241	1333	1241	18	24	16	47	4
	5610-18-24-21	1260	1352	1260	18	24	21	49	5
	5610-24-24-16	1287	1383	1287	24	24	16	53	5
	5610-24-24-21	1310	1406	1310	24	24	21	55	7
	5610-30-30-16	1334	1458	1334	30	30	16	69	8
	5610-30-30-21	1379	1485	1379	30	30	21	72	11
	5610-36-36-16	1412	1516	1412	36	36	16	88	14
	5610-36-36-21	1433	1542	1433	36	36	21	90	15
	5610-48-24-16	1452	1563	1452	48	24	16	102	11
	5610-48-24-21	1475	1587	1475	48	24	21	108	14

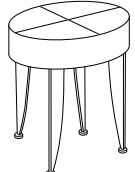
### ORDERING NOTES

A Style (1 or 2) must be selected and noted clearly on Purchase Order.

DESCRIPTION/MODEL	FINISHES			DIMENSIONS			SHIPPING WEIGHT	CUBIC FEET	
	STYLE 1	STYLE 2	LAMINATE	L	W	H			
	PRADO ROUND								
	5611-18D-16	1343	1444	1343	18 Dia.	-	16	35	3
	5611-18D-21	1379	1485	1379	18 Dia.	-	21	37	4
	5611-24D-16	1426	1529	1426	24 Dia.	-	16	46	5
	5611-24D-21	1452	1560	1452	24 Dia.	-	21	49	7
	5611-30D-16	1544	1659	1544	30 Dia.	-	16	59	11
	5611-30D-21	1586	1704	1586	30 Dia.	-	21	63	12
	5611-36D-16	1818	1956	1818	36 Dia.	-	16	74	12
5611-36D-21	1874	2014	1874	36 Dia.	-	21	79	15	

### ORDERING NOTES

A Style (1 or 2) must be selected and noted clearly on Purchase Order.

DESCRIPTION/MODEL	FINISHES			DIMENSIONS			SHIPPING WEIGHT	CUBIC FEET	
	STYLE 1	STYLE 2	LAMINATE	L	W	H			
	PRADO OVAL								
	5612-18-24-16	1798	1930	1798	18	24	16	47	5
	5612-18-24-21	1894	2033	1894	18	24	21	49	6
	5612-42-24-16	2174	2342	2174	42	24	16	102	9
5612-42-24-21	2284	2457	2284	42	24	21	104	14	

### ORDERING NOTES

Prado comes with silver metallic legs. Legs with special finishes are available at 10% list upcharge and minimum order quantity of 25 units. Extra lead time is required. Please contact Customer Service for more information.

### ORDERING PROCEDURE

To order please specify the following:

1. Select model number
2. Select Style 1 or Style 2
3. Select a finish for the table

Dimensions are in inches and approximate. Contact Customer Service if dimensions are critical.

### CODE DESCRIPTION

STYLE 1 - Book matched veneer top  
STYLE 2 - Reverse diamond patterned veneer top ( recommended in a clear or light finish only)

### STANDARD FINISHES

Prado is available in Cherry, Maple, Walnut and Medium Anigre finishes. For a complete list of standard wood finishes please see page 452.

### STANDARD WOOD SPECIES

Standard wood species available: Cherry & Maple.

### METAL DETAILING

Prado comes with Silver Metallic legs. Legs with special finishes are available at 10% list upcharge and minimum order quantity of 25 units. Extra lead time is required. Please contact Customer Service for more information.

## Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

## Customer Service Hours

Please note customer service hours are:

8:30 am to 5:00 pm est

1.888.578.KRUG

1.519.748.5177 fax

## Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

## Cancellation

A cancellation can be made only by expressed agreement with Krug. A cancellation fee may be incurred for restocking.

## Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

## Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

## Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

## Contact Information

Phone: 1.888.578.KRUG (5784)

Fax: 1.519.748.5177

Purchase Order Fax: 1.888.236.4783

Purchase Order E-mail: orders@krug.ca

Web: www.krug.ca

E-mail: solutions@krug.ca

## Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

## Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

## Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

## Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

(A) all shipments outside of the lower 48 states and Canada.

(B) all shipments that will be held in storage for an extended period prior to installation.

**Important:** Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

## Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination (dealer's dock or territorial warehouse, where available) or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. When a Krug territorial warehouse (where available) is selected as the default delivery location, it is understood that Krug pays freight cost to the territorial warehouse only, and no further. The Customer is responsible for all charges from this point.

# GENERAL INFORMATION

## Freight Terms and Conditions, con't.

4. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

5. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$250/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$250/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$500/shipment. (local times).

6. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$75/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$75/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$75/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Additional costs for partial shipment of orders are the responsibility of the customer, and will be added to invoices. This includes any part shipment costs due to delays from textile suppliers. Additional costs for partial order shipments will normally not be assessed if there is a delay caused by Krug.

## Product Strength and Durability Testing

All management seating meets or exceeds the testing requirements of ANSI/BIFMA X5.1-2011. All lounge seating meets or exceeds the testing requirements of FNAE-80-214A. Specific test results and documentation are available on request.



## Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

## Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading. The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

## Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for returns, field repairs and replacements, post field repairs, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

## Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address [engquotes@krug.ca](mailto:engquotes@krug.ca).

## Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

## Fabric Upholstery

Professional upholstery cleaning is recommended.

## Flammability Standards for Krug Fabric Program

- Passes State of California Technical Bulletin CAL 117-2013

## WOOD FINISHES

Standard wood finishes are:

### Finishes on Cherry

Appalachian Cherry  
 American Cherry  
 Imperial Cherry  
 Light Cherry  
 Medium Cherry  
 Natural Cherry  
 Sable Cherry  
 Standard Cherry

### Finishes on Maple

Cordovan Walnut  
 Natural Walnut  
 Regular Walnut  
 SilverGrey on Walnut  
 Dark Walnut  
 Medium Anigre  
 Clear Maple  
 Honey Maple  
 Wheat Maple

## NATURAL CHARACTERISTICS OF WOOD

Wood is a natural product with inherent color variations that will never be fully mitigated by the finishing process. Please anticipate variation in colors within a single unit, from piece to piece, and from Krug wood finish samples. If a very close match is required, a sample must be provided with the order and an upcharge will apply. Exact color matches are not possible.

### Custom Wood Finishes

Add 10% list to your order for special finishes a minimum upcharge is \$500 list per finish per order. (For example, on all orders up to \$5000 list an upcharge of \$500 will apply, on orders \$5000 and up add 10% list to order.)

Special finish upcharges on seating products are calculated on a grade 1 value. For orders with special finishes, a sample that is a minimum 3" by 3" must be received with the order. Special finishes may add additional lead time to production schedules. Since wood is a natural product, some variations in grain, color and stain acceptance will occur. In our finishing processes, we try to minimize variations, but some variation between samples and finished goods should be anticipated.

### Standard Wood Finishes

No upcharge will be applied when specifying a finish available as standard on one species onto maple seating and occasional tables. Clear finishes are not available on other species since they are a clear finish on top of the natural veneer color.

## LAMINATES

Krug's in-stock Laminates are available in 17 different laminate selections. Please note that 4 of the colors (Gingerbread, Portobello, Ash and Willow) have textured finishes and may not be appropriate for use in patient areas due to infection control concerns. Minimum order quantities and extended lead times may apply for exotic laminate colors, please check with customer service. Polymer Edge will be selected to match the worksurface. Krug's previous laminate in-stock program will be phased out as in-stock supply depletes. Please contact customer service for availability.

### IN-STOCK LAMINATES

Wood Grain Laminates	High Pressure Laminate Supplier	Textured Wood Grain Laminates	High Pressure Laminate Supplier
Champagne	Tafisa T492CR	Gingerbread	Tafisa T556UR
Hardrock Maple	Formica 86992-58	Portobello	Tafisa T557UR
Dune	Tafisa T491CR	Ash	Tafisa T535AT
Copper	Tafisa T521CR	Willow	Tafisa T543AT
Shiraz Cherry	Tafisa T472CR	<b>Solid Laminates</b>	
Park Avenue Walnut	Wilsonart 7984-38	Designer White	Wilsonart D354-60
Chocolate	Tafisa T498CR	Platinum	Tafisa T202CR
Nutmeg	Tafisa T477CR	Earth	Tafisa T767CR
Dark Walnut	Tafisa T469CR	Charcoal	Tafisa T228CR

### PHASE OUT LAMINATES

Almond - Black- Shadows - Edgewood Sycamore - Gunstock Walnut

### Non-Stocked Laminates

For specific lead time and application questions, please contact Krug Customer Service for your requirement. Upcharges will be applicable for non-stocked laminates, depending on their cost. Non-stock laminates may require a minimum order quantity, please contact customer service. Stocked polymer edges only can be specified for use with non-stocked laminates or tops will be self-edged.

# KRUG EXPRESS PROGRAM

## PROGRAM DETAILS

*KrugExpress* orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

*KrugExpress* orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean".

Changes to *KrugExpress* orders are not allowed under any circumstances.

Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on *Krug Express*. Orders are scheduled on *Krug Express*, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

## SEATING & OCCASIONAL TABLES PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time. Please note that the CAL 133 option is not available on *KrugExpress*.

Only standard wood finishes are available for *KrugExpress* orders. Laminates are not available on *KrugExpress*.

*Krug Express* includes all Krug seating and occasional tables as well as Krug conference and casegood products to complement this seating offering.





All products are air emissions certified and are available as FSC® certified

# krug

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG

July 2022 update