

ME
Price and Specification Guide
CANADA



krug

Advancing Design Through Innovation

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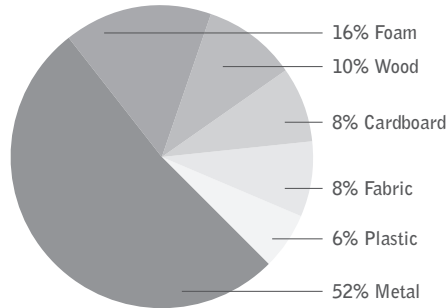
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Me



MATERIAL CONTENT:



PRE-CONSUMER
RECYCLED CONTENT = 4.67%

POST-CONSUMER
RECYCLED CONTENT = 17.3%

Up to 26.67% of this Cadence product is recyclable at the end of its useful life.

CONTRIBUTES TO

CREDIT 2.1 - 2.2	Construction Waste Management	1-2 point(s)
CREDIT 3.3	Resource Reuse	1 point
CREDIT 4.1	Recycled Content	1 point
CREDIT 4.5	Low Emitting Materials, Systems & Seating	1 point
CREDIT 5.1	Regional Materials*	1 point
CREDIT 7	Certified Wood (MUST BE REQUESTED)	1 point(s)

*This credit is only applicable if in total 20% of the combined value of the procurement of construction materials and in the furniture are manufactured within a radius of 500 miles. This credit will apply if the installation of the finished product occurs within 500 miles of Kitchener, Ontario.

level® CERTIFICATION & AIR EMISSIONS CERTIFICATION



level® CERTIFICATION

BIFMA's e3 Furniture Sustainability Standard is a voluntary, multi-attribute standard that measures the degree of sustainability of furniture. This standard evaluates product and company environmental attributes and compliance systems in a wide range of elements which include Materials, Energy & Atmosphere, Human & Ecosystem Health and Social Responsibility. Me products have earned level®, BIFMA's sustainability certification program for furniture, certification through third-party verification against the e3 standard.



The mark of responsible forestry

AIR EMISSIONS

All Me products are supplied air-emissions certified. Contact customer service for information.

FSC®

In 2005, Krug received Forest Stewardship Council® (FSC®) Chain-of-Custody certification for our manufacturing facilities. The FSC® Chain-of-Custody tracks certified wood from seedling to final sale. It signifies that the growth, harvesting and production of goods are entirely achieved through responsible forestry, which guarantees a healthy supply of forest resources for generations to come.



Architects, designers, and building professionals can specify FSC®-certified products in order to achieve a point from the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) Rating System.

ME | FEATURES & OPTIONS

Me brings new meaning to custom seating. Your comfort. Your style. Your chair.

With Me, options, styling and versatility are virtually endless, and comfort is superior. With Me, Krug has created a chair that not only provides unprecedented comfort and natural posture support, but also exceptional styling. Me is an adaptable seating solution for any management, task and conference environment.

ARM STYLES

Four arm styles are available on Me. In addition to the armless version, is the urethane over molded steel supported fixed cantilever arm, or the adjustable pad arms: urethane pad arms, or upholstered pad arms. Both adjustable arm versions feature: pivoting arms that adjust 30 degrees inward or outward, 1 1/2" left and right width adjustment control, and a 6 stop position arm height range with a total of 2.6" of height adjustment. When specifying leather on the upholstered arm pad version, the user has the option of a perforated arm pad (available when specifying Krug's stock leather only). When specifying polished aluminum bases on Me, the arm upright will also be finished in polished aluminum (on adjustable arm versions only).



BASE STYLES

Me seating is available in two base options. Choose from an injection molded, glass reinforced black nylon base or polished cast aluminum base, both with 2 1/4" dual wheel casters.



ME CONTROLS

Me features a standard synchro tilt mechanism that allows the back and the seat to articulate synchronously in a 2:1 ratio. This feature insures that the upward tilt of the seat is minimized as the back reclines. The mechanism that also features a standard tilt lock mechanism that allows the user an infinite number of recline lock positions. Simply push the tilt lock lever downward to lock and upward to free-float the back.



SEAT HEIGHT

In the seated position, a pull upwards on the height adjustment lever located under the seat of the user's right side adjusts the height up or down with a total height range of:
Standard gas lift: 4.25" without seat slider and 4.0" with seat slider.
Low gas lift: 3.5" without seat slider and 3.5" with seat slider.

BACK TENSION

The back tension adjustment knob is located on the front underside of the seat. A simple turn of the knob provides a range of back tension adjustment suitable for users of varying sizes and preferences.

UPHOLSTERY OPTIONS

With Me comes the ability to choose contrasting fabrics/leathers for the seat, upper and lower back sections, as well as the upholstered arm pads. This option allows for an endless possibility of custom designed seating options (see upcharges on the following pages). When specifying leather from Krug's in-stock leather program, the option to perforate the leather on the lower back and upholstered pad arms is available (see pricing on the following pages).

SEAT SLIDER

All Me adjustable arm versions are available with an optional seat slider mechanism featuring a 2" range of adjustment front to back when seated. The lever to activate this feature is located under the seat of the user's left side and is activated by a simple twist of the knob.

BACK HEIGHT

Me is available in three back heights: low, mid and high. Back height adjustment is a standard feature on all Me models. This feature offers an adjustment range of 11 positions over a 2 1/2" range of movement. Back height adjustment is operated while in the seated position, by placing the right hand of the right bottom of the chair back, and the left hand on the left bottom of the chair back. The back is lifted and clicked into the desired height. Raising the back to the highest position releases the back height lock so it can be lowered to the first and lowest stop position.

OPTIONAL GAS LIFT HEIGHT RANGES

Me is available with two gas lift ranges. Unless clearly specified on order, Me seating will be provided with the standard gas lift. The gas lift ranges measured from the seat height are as follows:

Non Seat Slider Versions: Standard gas lifts give a seat height of no greater than 16" when lowered and no less than 20" when extended. Low gas lifts give a seat height of no greater than 15 1/8" when lowered and no less than 18 5/16" when extended.

Seat Slider Versions: Standard gas lifts give a seat height of no greater than 16 1/4" when lowered and no less than 20 5/16" when extended. Low gas lifts give a seat height of no greater than 15 3/8" when lowered and no less than 18 15/16" when extended. If dimensions are critical, please contact Customer Service.

CAL 133 & MOISTURE BARRIER

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133. CAL 133 and Moisture Barrier are available for an upcharge of **\$55 list** per yard. The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$772 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.



ME | DIMENSIONS & COM REQUIREMENTS

		Overall Width	Overall Depth	Overall Height	Height of Arms from Floor	Width between Arms	Seat Depth	Shipping Weight	Cube	COM Yardage
LOW BACK	Armless	20	21.75	36.5	N/A	N/A	19	39	16	1.7
	Fixed	23	21.75	36.5	27.13	19	19	46	16	1.7
	Adjustable Urethane	24.75	21.75	36.5	24	17.25	19	46	16	1.7
	Adjustable Upholstered	25.5	21.75	36.5	24.25	16.75	19	46	16	1.7
MID BACK	Armless	20	21.75	39	N/A	N/A	19	43	18	1.8
	Fixed	23	21.75	39	27.13	19	19	48	18	1.8
	Adjustable Urethane	24.75	21.75	39	24	17.25	19	48	18	1.8
	Adjustable Upholstered	25.5	21.75	39	24.25	16.75	19	48	18	1.8
HIGH BACK	Armless	20	21.75	41.6	N/A	N/A	19	45	20	1.9
	Fixed	23	21.75	41.6	27.13	19	19	50	20	1.9
	Adjustable Urethane	24.75	21.75	41.6	24	17.25	19	50	20	1.9
	Adjustable Upholstered	25.5	21.75	41.6	24.25	16.75	19	50	20	1.9

Height measurements of Me are taken with the pneumatic lift in the lowest position and with a standard height range gas lift. All dimensions are in inches and approximate and are subject to change without notice. Contact Customer Service if dimensions are critical.

Note: Some vinyls are not suitable for upholstery on Me seating. For vinyls other than Maharam's Lariat, or Momentum's Cashmere, please submit a sample to Customer Service.

The approval process is as follows:

1. A sample of the COM vinyl fabric must be provided to Krug Customer Service prior to or at time of order. For Maharam or Momentum fabric, Krug will obtain the fabric sample.
2. The sample will be reviewed and the customer advised if the fabric is unsuitable.
3. The COM vinyl will be inspected when received at the factory to identify and further concerns with its suitability.

COM REQUIREMENTS PER CHAIR SECTION

Upper Back*	Lower Back*	Seat	Arm Pads
0.7	0.5	0.75	0.4

Measurements above are provided in yards.

*Upper and Lower Backs consist of both the inside and outside back.

Me | LOW BACK







Me | MID BACK



Me | HIGH BACK







ME | LOW BACK

DESCRIPTION/MODEL	COM		COL		FABRIC GRADES			LEATHER		
	1	2	3	4	5	6	7	8	9	
	FIXED ARMS									
	MTH1 L2 11B	1125	1185	1227	1394	1472	1542	1671	1945	2176
	Standard back upholstery, black base									
	MTH1 L2 21B								2100	
	Perforated back upholstery, black base									
	MTH1 L2 11A	1238	1295	1349	1514	1591	1652	1780	2067	2300
Standard back upholstery, silver metallic base										
MTH1 L2 21A								2221		
Perforated back upholstery, silver metallic base										
	ADJUSTABLE URETHANE PAD ARMS									
	MTH1 L2 12B	1092	1141	1195	1331	1420	1480	1608	1867	2107
	Standard back upholstery, black base									
	MTH1 L2 22B								2025	
	Perforated back upholstery, black base									
	MTH1 L2 12A	1212	1253	1307	1454	1542	1602	1719	1988	2232
Standard back upholstery, silver metallic base										
MTH1 L2 22A								2146		
Perforated back upholstery, silver metallic base										
	UPHOLSTERED ADJUSTABLE PAD ARMS									
	MTH1 L2 13B	1141	1195	1253	1400	1488	1556	1678	1961	2221
	Standard back upholstery, black base									
	MTH1 L2 23B								2119	
	Perforated back upholstery, black base									
	MTH1 L2 13A	1264	1307	1367	1522	1608	1678	1798	2075	2334
Standard back upholstery, silver metallic base										
MTH1 L2 23A								2232		
Perforated back upholstery, silver metallic base										
	ARMLESS									
	MTH1 L2 10B	1019	1083	1132	1295	1367	1434	1564	1848	2075
	Standard back upholstery, black base									
	MTH1 L2 20B								2005	
	Perforated back upholstery, black base									
	MTH1 L2 10A	1153	1203	1247	1410	1488	1549	1678	1961	2195
Standard back upholstery, silver metallic base										
MTH1 L2 20A								2119		
Perforated back upholstery, silver metallic base										

ORDERING NOTES: Perforated leather option is available with only the Krug in stock leather program. The perforated leather option is not available on the *KrugExpress* program. Please specify clearly on purchase order if low gas lift is to be applied. Seat slider option is available on all armless and adjustable arm versions at an upcharge of **\$69 list**. For Jury Base version of this chair, please add a 'J' for the base style at the end of the model number and **add \$66** to the list price. Value Mechanism Option - for a price reduction of \$100 per chair, we offer a lower-function mechanism option, which includes full swivel and reward tilt capability, tilt tension control, and gas lift height adjustable activator. CAL 133 and Moisture Barrier options are available for an upcharge of **\$55 list per yard**.

PRODUCT CODE KEY

Line	Series	Back Style	Back Adjustment	Back Details	Arm Style	Base
MTH	1	L	2	1	0	B
Me	Management, Task & Conference Seating	Low Back	Adjustable	Standard Back Upholstery	Armless	Black Base
		M		2	1	A
		Mid Back		Perforated Back Upholstery	Fixed Cantilever	Silver Metallic Base
		H			2	J
		High Back			Adjustable Urethane Pad Arms	Jury Base
					3	
					Adjustable Upholstered Pad Arms	




DESCRIPTION/MODEL	COM		COL		FABRIC GRADES			LEATHER		
	1	2	3	4	5	6	7	8	9	
	FIXED ARMS									
	MTH1 M2 11B	1212	1271	1323	1496	1584	1652	1790	2093	2343
	Standard back upholstery, black base									
	MTH1 M2 21B								2249	
	Perforated back upholstery, black base									
	MTH1 M2 11A	1323	1383	1444	1608	1696	1767	1910	2214	2454
Standard back upholstery, silver metallic base										
MTH1 M2 21A								2370		
Perforated back upholstery, silver metallic base										
	ADJUSTABLE URETHANE PAD ARMS									
	MTH1 M2 12B	1167	1227	1283	1434	1522	1591	1719	2005	2264
	Standard back upholstery, black base									
	MTH1 M2 22B								2161	
	Perforated back upholstery, black base									
	MTH1 M2 12A	1289	1341	1394	1556	1642	1713	1833	2126	2386
Standard back upholstery, silver metallic base										
MTH1 M2 22A								2283		
Perforated back upholstery, silver metallic base										
	UPHOLSTERED ADJUSTABLE PAD ARMS									
	MTH1 M2 13B	1227	1289	1341	1506	1608	1671	1806	2107	2386
	Standard back upholstery, black base									
	MTH1 M2 23B								2264	
	Perforated back upholstery, black base									
	MTH1 M2 13A	1349	1400	1454	1617	1719	1780	1918	2232	2496
Standard back upholstery, silver metallic base										
MTH1 M2 23A								2386		
Perforated back upholstery, silver metallic base										
	ARMLESS									
	MTH1 M2 10B	1099	1161	1212	1383	1472	1542	1678	1988	2232
	Standard back upholstery, black base									
	MTH1 M2 20B								2146	
	Perforated back upholstery, black base									
	MTH1 M2 10A	1212	1283	1331	1506	1591	1661	1798	2100	2352
Standard back upholstery, silver metallic base										
MTH1 M2 20A								2258		
Perforated back upholstery, silver metallic base										

ORDERING NOTES: Perforated leather option is available with only the Krug in stock leather program. The perforated leather option is not available on the *KrugExpress* program. Please specify clearly on purchase order if low gas lift is to be applied. Seat slider option is available on all armless and adjustable arm versions at an upcharge of **\$69 list**. For Jury Base version of this chair, please add a 'J' for the base style at the end of the model number and **add \$66** to the list price. Value Mechanism Option - for a price reduction of \$100 per chair, we offer a lower-function mechanism option, which includes full swivel and reward tilt capability, tilt tension control, and gas lift height adjustable activator. CAL 133 and Moisture Barrier options are available for an upcharge of **\$55 list per yard**.

PRODUCT CODE KEY

Line	Series	Back Style	Back Adjustment	Back Details	Arm Style	Base
MTH	1	L	2	1	0	B
Me	Management, Task & Conference Seating	Low Back	Adjustable	Standard Back Upholstery	Armless	Black Base
		M		2	1	A
		Mid Back		Perforated Back Upholstery	Fixed Cantilever	Silver Metallic Base
		H			2	J
		High Back			Adjustable Urethane Pad Arms	Jury Base
					3	
					Adjustable Upholstered Pad Arms	

ME | HIGH BACK

DESCRIPTION/MODEL	COM		COL		FABRIC GRADES			LEATHER		
	1	2	3	4	5	6	7	8	9	
	FIXED ARMS									
	MTH1 H2 11B	1315	1394	1454	1652	1748	1825	1988	2326	2602
	Standard back upholstery, black base									
	MTH1 H2 21B								2483	
	Perforated back upholstery, black base									
	MTH1 H2 11A	1434	1514	1572	1756	1861	1938	2100	2448	2716
Standard back upholstery, silver metallic base										
MTH1 H2 21A										
Perforated back upholstery, silver metallic base										
	ADJUSTABLE URETHANE PAD ARMS									
	MTH1 H2 12B	1271	1341	1400	1584	1678	1756	1910	2239	2514
	Standard back upholstery, black base									
	MTH1 H2 22B								2401	
	Perforated back upholstery, black base									
	MTH1 H2 12A	1383	1454	1522	1696	1798	1867	2025	2360	2628
Standard back upholstery, silver metallic base										
MTH1 H2 22A										
Perforated back upholstery, silver metallic base										
	UPHOLSTERED ADJUSTABLE PAD ARMS									
	MTH1 H2 13B	1331	1410	1472	1661	1767	1833	2005	2352	2637
	Standard back upholstery, black base									
	MTH1 H2 23B								2519	
	Perforated back upholstery, black base									
	MTH1 H2 13A	1454	1522	1591	1773	1885	1955	2119	2473	2759
Standard back upholstery, silver metallic base										
MTH1 H2 23A										
Perforated back upholstery, silver metallic base										

ORDERING NOTES: Perforated leather option is available with only the Krug in stock leather program. The perforated leather option is not available on the *KrugExpress* program. Please specify clearly on purchase order if low gas lift is to be applied. Seat slider option is available on all armless and adjustable arm versions at an upcharge of **\$69 list**. For Jury Base version of this chair, please add a 'J' for the base style at the end of the model number and **add \$66** to the list price. Value Mechanism Option - for a price reduction of \$100 per chair, we offer a lower-function mechanism option, which includes full swivel and reward tilt capability, tilt tension control, and gas lift height adjustable activator. CAL 133 and Moisture Barrier options are available for an upcharge of **\$55 list per yard**.

PRODUCT CODE KEY

Line	Series	Back Style	Back Adjustment	Back Details	Arm Style	Base
MTH	1	L	2	1	0	B
Me	Management, Task & Conference Seating	Low Back	Adjustable	Standard Back Upholstery	Armless	Black Base
		M		2	1	A
		Mid Back		Perforated Back Upholstery	Fixed Cantilever	Silver Metallic Base
		H			2	J
		High Back			Adjustable Urethane Pad Arms	Jury Base
					3	
					Adjustable Upholstered Pad Arms	

GENERAL INFORMATION

Terms and Conditions

Net 30 days on approved credit. A late payment charge of 1% per month will be applied on overdue invoices. This charge will be pro-rated to the number of days past 30 days that the invoice is overdue. All applicable sales taxes are extra. Distribution of this price list does not in itself constitute an offer to sell. Orders can be received only from authorized Krug dealers. Acceptance of any order and terms of sale may be established at the discretion of Krug. Deposits are required on orders received from new accounts as well as on large or special orders. Krug reserves the right to discontinue designs, or to change designs, construction, prices, or materials without notice.

Customer Service Hours

Please note customer service hours are:
8:30 am to 5:00 pm est
1.888.578.KRUG | 1.519.748.5177 fax

Order Acknowledgments

Each order will be acknowledged via e-mail or fax. This acknowledgment is the final agreement between Krug and the customer, superseding all previous communications regarding the purchase order. Where there is a discrepancy on a purchase order between a product code and a description, Krug will make every effort to resolve the discrepancy, but will be ruled by the product code ordered. Please check all acknowledgments for accuracy, and advise Krug of any discrepancies with a purchase order.

Order Cancellation

Krug reserves the right to not accept or allow cancellation of orders. All products are manufactured on a custom-made, make-to-order basis, and the purchasing, engineering and production of orders begins shortly after order placement - and the customer purchase order is a contract that authorizes Krug to manufacture the products. Acceptance of order cancellation (or partial cancellation) is solely at the discretion of Krug, and is dependent on the extent to which engineering, purchasing and manufacturing has been initiated by the time cancellation is requested. No order cancellations (partial or otherwise) are allowable more than 4 weeks from date of order placement (as order production is unable to be terminated by that point), and full payment of the acknowledged order value is required for any orders cancelled after 4 weeks. Cancellations may be allowable in less than 4 weeks after order placement, depending on the extent to which manufacturing has been initiated. An acceptance of order cancellation requires that the purchaser agrees to make payment for all costs incurred to the point of acceptance of cancellation. Cancellation charges include all costs for purchase of dedicated material and components, engineering costs for non-standard products, and all costs for manufacturing completed to that point, as well as a \$350 net charge for processing of the original order and for processing of cancellation invoicing. .

Dimensions

Dimensions are in inches and approximate, and subject to change without notice. Contact Customer Service if dimensions are critical.

Storage Charges

Krug reserves the right to assess a nominal storage charge if a customer does not accept shipment of an order within a week of the ship date.

Contact Information

Phone: 1.888.578.KRUG (5784) | Fax: 1.519.748.5177
Purchase Order Fax: 1.888.236.4783
Purchase Order E-mail: orders@krug.ca
Web: www.krug.ca E-mail: solutions@krug.ca

Installation Support

For assistance please contact Technical Support at 1-888-578-5784 x216 or e-mail installationhelp@krug.ca and you will be directed to the appropriate installation support person.

Pricing

Krug endeavors to ensure that all prices in this price list reflect accurately our current prices. However, errors do occur and will be rectified through notices to the field. Krug reserves the right to acknowledge pricing that may be different from the price list.

Warranty

Krug warrants the construction and the finish of all our products to be free from defects in materials and workmanship for a period of 10 years from the date of purchase. This warranty is applicable to products in use by their original purchaser. This warranty does not apply to components not manufactured by Krug including textiles, which are subject to the specific warranties of those manufacturers, if any. Textiles (fabric, leather, vinyl, or any other covering material) suppliers do not guarantee their products for durability and color fastness, and nor does Krug. Casters, mechanical and electrical components have a warranty of five years from the date of purchase. The Krug warranty does not apply to COM-specified materials, damage caused by a carrier other than Krug, or variation in wood finishes due to natural wood color variation. Krug cannot be held responsible for variations in fabric dye lots from order to order. All fabric is carefully inspected when it is received, but a degree of variation in color should be expected. Repairs or replacement of any defect covered under this warranty by Krug will be made, at our option and method, at no charge to the original purchaser during the warranty period. Krug's judgement is final and binding with respect to the nature or cause of defects or damage, and the necessity or manner of repair or replacement.

This warranty does not apply to defects or damage resulting from:

- normal wear and tear occurring with the use of the product
- negligence, misuse, excessive use, alteration, improper cleaning or repair
- substitution or use of incorrect or unauthorized components or material
- handling or installation that is incorrect, or that causes damage or defect
- damage incurred by a freight carrier other than Krug
- wearing of finishes and fabrics, and normal variations in materials (including dye lot variations)
- properties of natural materials, including wood and leather
- exposure to environments with uncontrolled temperature and humidity (products must be transported, stored and used in climate-controlled conditions)

Blanket Wrapping

Krug will blanket wrap larger seating orders at customer's request. Please indicate on your purchase order and contact Customer Service.

Export Packaging

Krug is pleased to provide the option for export packaging on all our products, to provide additional protection from damage. For shipments overseas, a quote for export packaging can be provided, based on the products to be ordered and the delivery destination - please contact Customer Service or Bids & Specification Support for more information and a quotation. KRUG is not responsible for shipment damage occurring on overseas shipments

Export Packaging is STRONGLY RECOMMENDED for:

- (A) all shipments outside of the lower 48 states and Canada.
- (B) all shipments that will be held in storage for an extended period prior to installation.

Important: Please note that Krug will not be responsible for damage claims on product shipped or stored in the above conditions but where export packaging has not been utilized.

GENERAL INFORMATION

Freight Terms and Conditions

1. All product is shipped FOB the Krug factory. Freight is either pre-paid to the destination or not pre-paid, depending on established customer specific freight terms.

2. Docks at the selected delivery location must be equipped to handle a 53' trailer. If a dock is inadequate for delivery by Krug, Krug will re-deliver to another local location and any additional costs will be charged to the customer.

3. For all deliveries, it is understood that Krug or its agent is making a dock delivery only (equipped to handle a 53' trailer), and any further work of truck unloading, delivery beyond the dock, installation, and removal of packaging is not authorized or paid for by Krug.

4. Drop shipments to the installation site, and timed deliveries, are available on larger shipments (full truckloads or slightly less) at no additional charge. Drop shipments or timed deliveries for smaller shipments may not be available, or if available will require a surcharge. Deliveries on an after hours basis, or on weekends, or any other special requirements, may be subject to a surcharge. Location and contact information, and the requested time of delivery, is required at least one week prior to the acknowledged shipment date. If this information is not provided one week in advance, or if the location or time of the drop shipment is changed less than one week in advance, a surcharge may be applied, and/or the drop shipment may not be scheduled. For deliveries requested Monday to Thursday after 5:00 pm, please apply a surcharge of \$250/shipment. For deliveries requested Monday to Friday before 7:00 am, please apply a surcharge of \$250/shipment. For deliveries requested Friday (after 3:00 pm) or weekends, please apply a surcharge of \$500/shipment. (local times).

5. For all deliveries - whether to the Customer location or drop shipment - any circumstances that result in the delay of our carrier (including unsuitable receiving facilities, or facilities not open or available), service charges will be applied at the rate of \$75/hour. Where re-delivery is necessary because of these circumstances, the full cost of re-delivery will be charged. If Less Than Truck Load is delivering, one hour is allocated to unload. Any additional time required to unload after the first hour is \$75/hour. If a Truck Load is delivering the order, three hours is allocated to unload. Any additional time required to unload is \$75/hour. Direct deliveries to site for large orders are possible, (must exceed \$60,000 net), and accommodate 48 - 53' trailers. Krug is responsible for delivery to the approved delivery address. If an address change is required, this must be authorized by Krug 5 business days prior to ship date. Any additional delivery costs incurred after this time will be charged to the customer.

Product Strength and Durability Testing

All management seating meets or exceeds the testing requirements of ANSI/BIFMA X5.1-2011. All lounge seating meets or exceeds the testing requirements of FNAE-80-214A. Specific test results and documentation are available on request.



Customer Satisfaction

It is the primary goal of Krug and our staff to ensure the complete satisfaction of our customers with our products and performance. If a problem arises with a Krug product after the expiration of the limited warranty period, Krug will exercise its best efforts to achieve the satisfaction of the customer in a manner that is fair to all concerned.

Damaged Shipments

All Krug product is well engineered, carefully inspected, and expertly loaded onto our trucks at our Distribution Center. If you receive any damaged freight, we ask that you do not refuse the shipment. Krug is not responsible for damage to goods that occurs in transit or storage. It is the purchaser and/or receiver's responsibility to examine the goods upon receipt and to notify Krug of any damages, overages or shortages. Any discrepancies should be noted on the Bill of Lading.

The delivering carrier will not accept responsibility for shortages or damages if signed "clear". Notification of concealed damage claims must be made to Krug Distribution within 5 days of delivery, along with digital pictures if available. All product and packaging must be available for inspection. Krug liability ceases after 5 business days and Krug will not be responsible for concealed damages if shipments are left unopened. Krug is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not controlled.

Field Product Report Authorization

Krug's written authorization, in the form of an FPR number, must be obtained prior to incurring charges of any kind if Krug is expected to pay these charges. This includes authorization for field repairs and replacements, installation and delivery charges. Krug reserves the right to have its representative inspect product related to any request for such authorizations, prior to that authorization being provided. Deductions from invoices paid for any charges to Krug, without prior written authorization in the form of an FPR, will not be accepted. Digital photographs may be required to complete the FPR process.

Returns

No merchandise may be returned without Krug's prior written consent. In the event of an authorized return, a Field Product Report (FPR) number will be issued, and a restocking charge will apply. Return transportation charges must be prepaid. Unauthorized returns will not be accepted and will be returned freight collect. All merchandise being returned must be properly packaged in its original or comparable replacement packaging to ensure protection of the product during handling and transportation. Returns on orders duplicated by the customer must be received in their original packaging to be accepted. Product being returned where Krug has authorized its liability for replacement or repair will be thoroughly inspected on its return, and the results compared to the reason for the return stated on the FPR. Any discrepancies, such as additional damage, signs of usage, missing parts, etc., will result in an adjustment to the amount of credit issued.

Custom Capabilities

Over 15% of our orders involve some type of custom work, and we invite our customers to make use of our extensive capabilities.

These include:

- 1) Dimensional customization of standard size products
- 2) Custom finishes
- 3) For larger orders, completely custom-designed products, as well as non-standard wood species can be specified.

Custom orders may require additional production lead times. Contact Engineering at the e-mail address engquotes@krug.ca.

Care and Maintenance Leather

Leather is a natural product and requires very little care during use. Most stains can be removed with a clean dry cloth. For stubborn spots and stains, use a mild non-detergent cleaner, rinse well and let air dry naturally. Do not use saddle soap, cleaning solvents, furniture polish, oils, varnish, abrasive cleaners, soaps or ammonia waters.

Fabric Upholstery

Professional upholstery cleaning is recommended.

Flammability Standards for Krug Fabric Program

- Passes State of California Technical Bulletin CAL 117-2013

Krug Textiles - Fabric Program

Krug Grade 1, 2 and 3 fabrics are also available on a cut yardage basis.

Grade 1

Perk	Vox	Fuse	Expo
Auburn	Bark	Azurean	Festive
Cabana	Black	Carmine	Fog
Cedar	Cocoa	Cress	Latte
Crimson	Downpour	Ginger	Leaf
Dijon	Eco	Iris	Lemon
Ebony	Frothe	Lunar	Oasis
Flint	Goldenrod	Malted	Raspberry
Patriot	Honest	Morel	Sky
Pewter	Hot	Pepper	Spirit
Regal	Limelight	Pimento	Sprout
Sesame	Morel	Pristine	Tuxedo
Walnut	Mystic	Saffron	Viola
	Navy	Walnut	Zest
	Oat		
	Par		
	Ruby		
	Snap		
	Turquoise		

Grade 2

Epic	Knack	Bangle	Lineup
Azure	Berry	Baltic	Baltic
Capri	Brisk	Cork	Fern
Espresso	Carbon	Granite	Pewter
Flare	Dark Roast	Orchid	Sandstone
Granite	Filament	Sable	Shadow
Jute	Fresco	Suede	Spice
Kiwi	Glaze	Teak	Tranquil
Limestone	Reed		
Pearl	Sax		
Porcini	Teak		
Regal	Wave		
Slice	Zest		
Steel	Zing		

Grade 3

Solace	Current	Clang	Kinney
Almond	Birch	Amber	Coffee
Azul	Cadet	Claret	Frappe
Blaze	Eclipse	Clove	Glacier
Carmine	Espresso	Cress	Mineral
Celadon	Moss	Flint	Nectar
Cinder	Pecan	Malt	Steel
Earth	Plum	Raven	Valentine
Ebony			
Fossil			
Gilded			
Indigo			
Ivory			
Mineral			
Pear			
Peony			

Krug Textiles - Cut fabric NET price per yard

Grade 1	\$19
Grade 2	\$30
Grade 3	\$38

Krug Textiles - Leather Program

Grade 8

Black	K13.1000	Graphite	K13.4000
Stone	K13.3000	Espresso	K13.8000
Sand	K13.5000	White	K13.9000

Please contact Customer Service for specific information on leathers, available colors and lead times.

Krug Textiles - Faux Leather Program

Grade 2

White	Bisque	Sprig
Cream	Chocolate	Chinchilla
Parchment	Black	Steel
Sandstone	Earth	Grey
Vanilla	Brick	Lagoon
Taupe	Wine	Pacific Blue
Mocha	Garnet	Navy
Tan	Rust	Plum
Chestnut	Citron	

GRADED-IN UPHOLSTERY PROGRAMS

Krug has partnered with several textile brands to grade in their offerings, designed to provide a wide range of upholstery selections for our seating products.

Upholstery pricing and availability is subject to change without notice. We grade this upholstery according to the pricing of the fabric suppliers - when their pricing changes, the Krug grade may change.

When placing an order, a Krug customer must specify the complete upholstery number, along with the appropriate Krug model number and finish. Krug will supply the complete product at the prices listed. Orders specifying graded-in upholstery cannot be cancelled once the upholstery has been ordered.

Upholstery Grades

To determine the price of a product for graded-in upholstery, use the reference lists located on Krug's website under - Products - Textiles, to view the upholstery grade (1-9). Krug is not responsible for the discontinuation of this upholstery. Please contact Customer Service for information on upholstery not listed.

When two upholstery selections are specified for use on seating, the higher grade upholstery price will apply to the order.

High Performance upholstery; Polyurethane, Vinyl or Crypton, is particularly suitable for healthcare and other intensive-use environments.

Upholstery Samples

If you require additional samples or memos for presentation, please contact fabric supplier directly.

Flammability Standards

- Tunnel Test Surface Ratings Class A rating
- Class 1 UFAC
- Passes State of California Technical Bulletin CAL 117-2013

Please contact fabric supplier directly for further flammability information pertaining to specific upholstery.

Special Conditions

Acknowledgments will give the estimated delivery date of the finished product. Some upholstery is imported, and availability may affect estimated delivery time. For large projects, please contact fabric supplier directly for availability of yardage.

CUSTOMER'S OWN MATERIAL - C.O.M.

Customer's Own Material (COM/COL)

COM/COL must be received three weeks prior to the acknowledged ship date. Orders with COM/COL not received by the required deadline will be delayed. A description of the upholstery cover, including supplier name, pattern name, upholstery cover name and color number must be included with the purchase order.

COM/COL testing requires 3 business days and samples are to be directed to Customer Service. The customer has the option of providing the sample COM/COL before, at time of order, or once the sample COM/COL is received. If the customer does not send a sample for approval in advance of sending actual material, Krug will not be responsible for the cost of any upholstery cover or other material that it determines to be unsuitable for the product or our process.

When the COM/COL upholstery cover is received at Krug, it must be clearly identified with the upholstery cover name and color, and tagged with name of the Krug customer and purchase order number. Krug will inspect all COM/COL upholstery covers when received to determine if it will be suitable for upholstery. Where Krug feels that the upholstery cover or leather specified will compromise the quality or integrity of our products, customers will be contacted to direct these concerns. Further, Krug reserves the right to refuse to accept and use any COM upholstery covers or leathers that will compromise our products in any way that is unacceptable to Krug. Krug cannot assume responsibility for the durability or tailoring quality of customer's own material.

Yardage specified in this price guide is approximate. In the case of multiple product orders, multiply the number of items by the COM yardage specified to determine upholstery cover required, unless otherwise indicated. Additional yardage may be needed if the material is less than 54" wide, or patterned or striped and requires matching. All COMs are cut "up the roll" unless otherwise stated by the customer. All striped upholstery covers will be applied vertically unless otherwise stated by the customer and after approval by Krug. Krug will not be responsible for directional or positional problems with its application of COM material, unless it has been provided with explicit instructions by the customer. Special instructions should be sent to Krug Customer Service, including a sample (or photocopy) of the upholstery cover. Krug is not responsible for instructions sent with the upholstery cover rolls, or for the method of upholstery if no instructions have been provided.

Price increases and freight charges to COM/COL acquired on the customer's behalf will be passed onto the customer.

Application of Directional Upholstery cover

Some COM upholstery covers will be considered directional by Krug even though they are not considered directional by the supplier. All COMs are automatically cut "up the roll" unless otherwise stated by the customer (please see below).



Standard-Cut
"up the roll"



Non-Standard-Cut
across the roll "railroad"

COM/COL Shipping Procedures

For seating COM/COL upholstery covers, please send upholstery covers to:

Krug Inc.
111 Ahrens Street
Kitchener, Ontario
Canada N2H 4C2

Attention: RECEIVER

COM/COL orders cannot be scheduled into production until the upholstery cover has arrived and inspection is complete.

All packages must be clearly marked

"For Customs Clearance by Willson International Custom Brokers".

According to the North American Free Trade Agreement (NAFTA), goods shipped between the United States and Canada can qualify for exemption from all duties, or for a reduction in duties, if the goods can be proven to originate in either the United States, Canada or Mexico.

Canada Customs requires that a NAFTA Certificate of Origin and a Commercial Invoice be completed and sent with the upholstery cover shipment. The Commercial Invoice must clearly state the description of the upholstery cover, the selling price, the make-up or content, and the purchaser. The absence of these two documents will delay the shipments at the U.S./Canada border, thereby potentially delaying the customer order. If the total value of the shipment is less than \$1200 U.S., Customs will accept a Low Value Statement of Origin in place of the NAFTA Certificate of Origin. The Low Value Statement must be signed by a representative of the exporting company. This statement may either be included on the commercial invoice or attached to the invoice. Krug is happy to answer any questions or concerns about COM/COL shipping procedures and the required documents.

CAL 133 & Moisture Barrier

California Technical Bulletin 133 is a flammability test for seating. Krug offers a compliance method which, in combination with non-flammable upholstery covers, may enable the products to meet certification requirements for this test. This process at the same time also provides the products with a Moisture Barrier - a treatment that helps to prevent the passage of liquids and moisture to inside of upholstered components - thereby conferring sanitary and anti-infection benefits. So when CAL 133 is specified, the product also automatically has a Moisture Barrier, and when a Moisture Barrier is specified, the product also features the compliance method and low flammability features of CAL 133.

The application of this upcharge and the compliance method does not mean that the specific configuration of product and upholstery cover are tested and officially certified as being CAL 133 compliant. If official certification is required, Krug will provide this (through an independent certified testing laboratory) at a charge of \$772 per item, plus the cost of the product to be tested. Lead time for certification testing is typically 4-8 weeks. Krug assumes no responsibility for the testing of our products in combination with upholstery covers, or for the results of any testing conducted. Some specific configurations of product and upholstery have already been tested. Please contact Customer Service for additional information.

C.O.L. Yardage

To calculate C.O.L. yardage required, please use the following conversions based on COM yardage: Leather must be ordered in square footage.

- 17 square feet in a yard
- Approx. 3 yards in a hide
- Approx. 51 square feet in a hide
- Please use grade 3 pricing for COL

Upholstery Cover Yardage Calculation

To calculate yardage required for COM and other non-standard upholstery cover orders, please contact Krug Customer Service at 1.888.578.5784. Unless otherwise stated, upholstery cover rolls are assumed to be a minimum 54" wide. Please use the guide below to calculate the percentage of extra upholstery cover required to cover large repeats. The repeat is calculated by adding both the vertical and horizontal measurements together and then referring to the chart below for extra yardage required.

		2"-14"	15"-19"	20"-27"	28"-36"
FABRIC	Plain	Repeat	Repeat	Repeat	Repeat
54	0%	10%	15%	20%	25%
53-50	16%	20%	25%	30%	35%
48	16%	25%	30%	35%	40%
45	40%	50%	55%	60%	65%
36	50%	60%	65%	70%	75%

KRUG EXPRESS PROGRAM

PROGRAM DETAILS

KrugExpress orders are ready to ship by the date acknowledged. Delivery and shipping schedules may result in actual shipping of orders at a later date. Statutory holidays and scheduled factory vacations may add to acknowledged lead times of *KrugExpress* orders. Unless otherwise specified on the order, the customer's standard method of shipping Krug products will be utilized.

Available factory capacity for *KrugExpress* is filled by orders received on a "first come, first serve" basis. If the normal *KrugExpress* lead time is not available for your order because available capacity has been filled, you will be immediately advised of the earliest available ready-to-ship date. Please consult your Customer Service representative in advance if you wish to confirm the specific lead time availability for a *KrugExpress* order.

Orders must be received by midnight of a given day for that day to be considered the official day the order is received. Order lead times are acknowledged from the date the order is received, but not including the date the order is received.

KrugExpress orders must be "clean" when received in order to be considered officially received on a given day, and lead times will be acknowledged from the date orders are determined to be "clean".

Changes to *KrugExpress* orders are not allowed under any circumstances.

Orders for product on *KrugExpress* must clearly state: "*KrugExpress*".

COM and graded-in upholstery is available on Krug Express. Orders are scheduled on Krug Express, and given the best available date, when the upholstery is received at Krug. Some conditions apply.

SEATING & OCCASIONAL TABLES PROGRAM

Orders for seating products on the *KrugExpress* program may be subject to quantity maximums. Please contact Krug Customer Service for more information.

Quantity maximums are dependent upon available capacity, in order to insure that we ship all orders on time. Please note that the CAL 133 option is not available on *KrugExpress*.

Only standard wood finishes are available for *KrugExpress* orders. Laminates are not available on *KrugExpress*.

Krug Express includes all Krug seating and occasional tables as well as Krug conference and casegood products to complement this seating offering.

BASE STYLES (for applicable products)

Base Styles	Description
Black Nylon	5 blade glass reinforced molded nylon base with 2 1/4" hooded dual wheel casters.
Polished Aluminum	5 blade polished cast aluminum base with 2 1/4" dual wheel casters (upcharge of \$115 applies.)
Seat Slider	Seat slider mechanism featuring a 2" range of adjustment front to back when seated. The lever to activate this feature is located under the seat of the user's left side and is activated by a simple twist of the knob.
Wood	5 blade steel bar stock base with finished wood caps and 2" black hooded dual wheel casters.
Chrome	5 blade polished chrome base with 2 1/4" dual wheel casters.
Jury Bases	Jury Bases assembly consists of a black 9" diameter conical/cast base for permanently mounting a chair to the floor. Into the base is inserted a black pneumatic gas cylinder with self returning action from rotation, and self returning height feature when exiting the chair. Allows for full 360 degree rotation. Limited degrees of rotation are not available.
Jury Bases	

Pan Am
Pan1-M11J



Bank of England
177-J



Dorso
D0S1-H2011J



Cadence
CAD1-HW12J



C5
C5E1MB41AJ



Aqua
AQU1M33J





All products are air emissions certified and are available as FSC® certified

krug

solutions@krug.ca | www.krug.ca | 1.888.578.KRUG